

# **SETTINGS and INSTALLATION GUIDI**







## Introduction

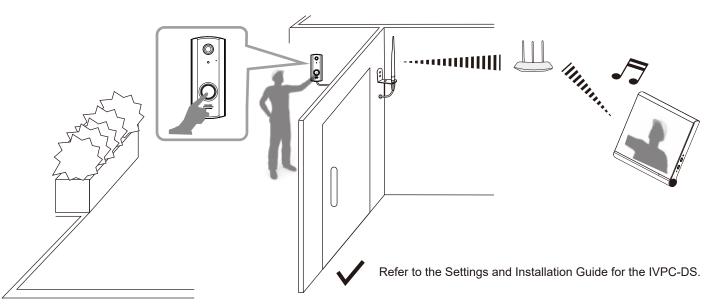
This guide covers the installation of the external antenna optional accessory for the IVPC-DS.

The external antenna comes with a 5 feet cable to allow for greater flexibility in antenna placement.

The guide will cover some key considerations for optimal placement of the antenna.

#### **General Information**

The IVPC-ANT helps by providing an antenna at a position that avoids obstacles against radio waves such as walls and doors. The best communication is achieved by a direct open path between the communicating devices, in this case the Wi-Fi router and the IVPC-DS. The antenna will not boost signal strength. If the Wi-Fi signal is too weak at the IVPC-DS location, please consider getting a Wi-Fi range extender.



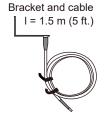


Do not use any external antenna other than the IVPC-ANT.

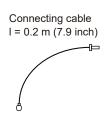
Do not extend the antenna and connecting cables.

(The cable and antenna are matched for optimal performance.)

## Parts identifications









### What to expect

- 1 Important points to consider; read to avoid multiple installation attempts.
- 2 Preparation on the IVPC-DS; steps to take before mounting.
- Mounting; how to mount the IVPC-ANT.
- 4 Confirm operation; make sure everything is working.



## Important points to consider

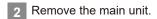
- 1. Activate the IVPC-DS and check the signal strength indicator using the IVPC-MS or a device running the OPTEX Vision App. This will be your reference level.
- The IVPC-DS can be unmounted and brought to the intended antenna install location for Wi-Fi range checking before attaching the antenna. This is useful for assessing your Wi-Fi environment.

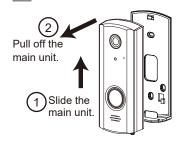


## Preparation on the IVPC-DS

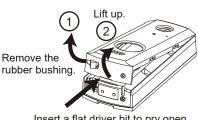
1 Loosen the lock screw.



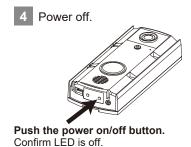




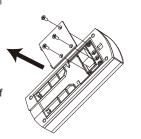
3 Remove the front cover.



Insert a flat driver bit to pry open.



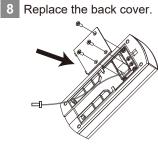
 If hardwired, please turn off power to the device while the terminals are exposed.



5 Remove the back cover.

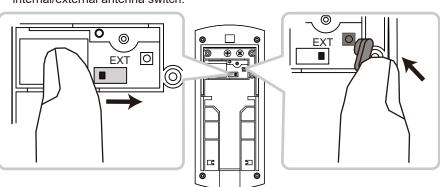
6 Switch from INT to EXT of the internal/external antenna switch.

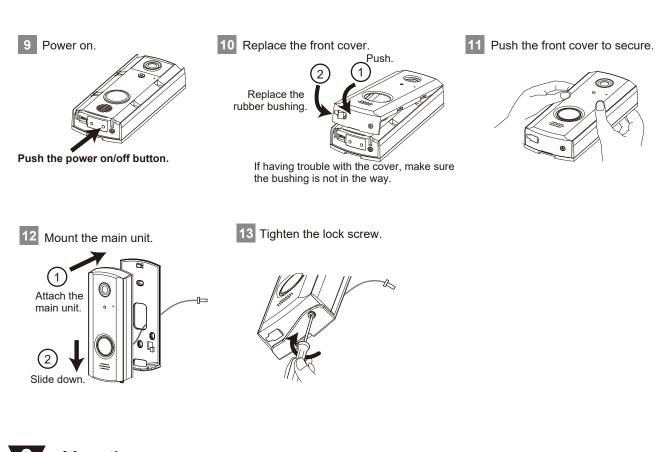
7 Attach the connecting cable.

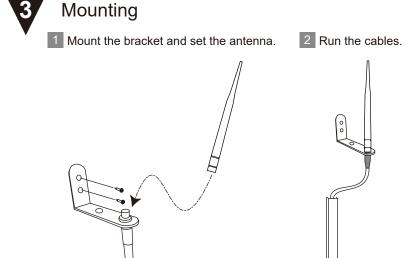


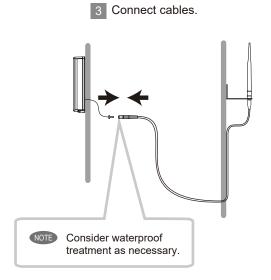
**⚠** Caution

 The back cover protects against water intrusion. Make sure nothing is interfering with it.











## Confirm operation

- Do a test run to check whether the signal strength is enough.
- Push the doorbell button on the IVPC-DS and confirm audio and video on the IVPC-MS or the OPTEX Vision App.
- Hand this guide and the user manual to the end user for safekeeping.

### << Troubleshooting >> Additional troubleshooting available online at URL; optexamerica.com/faq

| Status                           | Check point  | Solution  |
|----------------------------------|--|---|
| The signal has not improved.     | Check that the internal/external antenna switch is properly set to EXT.  | Switch to EXT of the internal/external antenna switch of the IVPC-DS.   |
|                                  | Check that the antenna is properly connected to the back of the IVPC-DS port   | Attach the connecting cable of the IVPC-ANT so it is firmly on the port.  |
| The Wi-Fi signal is intermittent | Check if other devices are showing Wi-Fi issues. Check if something has changed in the environment to interfere with the signal. | Check for Wi-Fi coverage using the IVPC-DS, IVPC-MS or device running the OPTEX Vision App.  Move the Wi-Fi router closer to the IVPC-DS or use a range extender. |



- Test the total operation after the installation completed.
- Dispose of used products should be in accordance with local government regulations/laws.

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## Video and FAQ available:

optexamerica.com/resource/ivision-connect

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